



KERRY DEAF RESOURCE CENTRE

KDRC provides services to deaf and hard of hearing people at county level and contributes to national & international issues of equality, access and rights.

Charity No: CHY20854

4 Gas Terrace
Tralee
Co. Kerry

BOOKING SIGN LANGUAGE INTERPRETERS.

Throughout the year, our service (KDRC) is contacted by various organisations who are looking to source sign language interpreters for private and public events.

The majority of sign language interpreters in Ireland work on a freelance basis. Therefore, interpreters will invoice service providers for any interpreting work provided. To book an interpreter, it is recommended that you give advance notice to ensure you get the interpreter of your choice.

Please note: Our service does not receive any specific funding to cover interpreting costs. In addition, we do not expect interpreters to provide such important work on a voluntary basis. Therefore, it is the responsibility of the service provider making the booking to cover the costs of interpreting access.

ISL SIGN LANGUAGE (ISL) ACT 2017.

In December 2017, the Irish Sign Language (ISL) Act was passed & recognised ISL as the 3rd official language of the State. The ISL Act allows for ISL users to access Government Depts/Public Bodies and all Courts through ISL at no cost to the service user.

SIGN LANGUAGE INTERPRETING POLICIES.

In addition to this Act, we also have specific sign language access policies in Co. Kerry which cover the following:

HSE GP Access Policy- Medical card holders meeting their GP/Doctor.

Dept of Social Protection (DSP) Policy- Social Welfare, Community Welfare (CWO) and Intreo Employment & Income Support services.

Citizens Information Board (CIB) Policy- Citizens Information Centres (CICs), Money Advice Budgeting Service (MABS) & the National Advocacy Service (NAS).

As a result of these specific policies, KDRC can act as a referral service for Kerry based freelance sign language interpreters and relevant service providers. For all other enquiries, we provide information on national interpreting services including Bridge

Interpreting & the Sign Language Interpreting Service (SLIS). Please remember, if a Kerry based interpreter is not available or is not your preferred choice, the costs for an out of county interpreter may be higher. Travel & accommodation costs may also need to be considered. A possible cost-effective solution to this is to access the interpreter via a remote interpreting service whereby the interpreter is available via a live video link. However, depending on the assignment and your Deaf/hearing service users, this may not always be appropriate.

SHARING INFORMATION ON INTERPRETED EVENTS.

From time to time, Deaf service providers receive requests to share information on the availability of sign language interpreters at specific events. However, for many Deaf organisations this may not be possible due to confidentiality and data protection policies. Many organisations including KDRC believe the ultimate sharing of information on the availability of interpreter access is the responsibility of the event organisers.

KDRC believes event organisers should take full responsibility for advertising the provision of interpreters via their own publicity channels including invitations, printed materials, social media and websites.

WRITTEN AUTHORISATION TO SHARE INFORMATION ON INTERPRETED EVENTS.

In the rare event that KDRC is specifically asked to share information on interpreter access and in particular where the information is not already in the public domain, KDRC will consider sharing the information with the wider community once we have a request in writing from the event organising committee.

The request to share information on interpreter availability at an upcoming event can be submitted by letter or email. Dates, times, description of the event and contact details should also be included.

Thereafter, if KDRC deems the information to be suitable for sharing, we will display this on noticeboards in our office or via our email, newsletter, or text alerts.

Please note: KDRC will require a minimum of 2-3 weeks' notice in order to review the information. This will also enable us to share the information in advance of the event.

IRISH SIGN LANGUAGE (ISL) ACT 2017.

<http://www.irishstatutebook.ie/eli/2017/act/40/enacted/en/html>

BRIDGE INTERPRETING.

<http://signlanguageinterpreting.ie>

SIGN LANGUAGE INTERPRETING SERVICE (SLIS).

<http://slis.ie>