Tips for using the Irish Remote Interpreting Service

✔ Do's	✖ Don'ts
Check which video software is best for you. The IRIS service can currently be accessed through Skype, ooVoo or Microsoft Video-Conferencing.	If possible do not use wireless internet, as this can reduce the picture quality.
Make sure you have a working microphone and speaker (built in or external) and position yourself close to the microphone	Don't position yourself in a noisy environment e.g. in an open plan office, as this may interfere with the sound quality.
If possible give the interpreter and the Deaf client a short time to familiarise themselves with each other at the start, allowing time for them to become comfortable with IRIS and each other's signing style.	Make sure that the Deaf client is happy to use the video remote service. Some people may not feel comfortable using a computer to communicate.

Email **remote@slis.ie** Lo-call **0791 07 8440** Text **087 980 6996** or find us on **Skype** / **ooVoo** our username is **slis.remote**

All comments welcome to feedback@slis.ie

IRIS | IRISH REMOTE INTERPRETING SERVICE

Service Provision Through Irish Sign Language

Best practice to do a test call before the actual assignment - to ensure everything is working properl (screen / microphone / speakers etc).

Please note that the interpreters will telephone/text on the day of the assignment to set up the IRIS booking.

For the purpose of clarity, adjust the camera so the person signing can be seen from the tip of the head to the torso.

Don't position the signer in front of a window or a bright light when on camera as this will interfere with the visual quality.

Identify who is present in the room, whether they are on/off screen. For accurate interpreting, one person can only speak at a time and they must identify who is speaking, particularly where there are large groups in the room.

Please note: IRIS time-Slots are for 30 minutes max

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