

IRISH REMOTE INTERPRETING SERVICE

The Irish Remote Interpreting Service (IRIS) provides a live video-link to an Irish Sign Language interpreter, using a variety of programmes such as Skype, ooVoo or Microsoft video-conferencing.

The interpreter is based in the SLIS centre and interprets using a computer with internet access and a webcam.

This is an additional service and does not replace face-to-face interpreting.

Public Service providers such as Government Departments, Citizen Information Offices, Solas (formerly known as FÁS), County Councils can avail of this service to provide information or answer queries.

Please check out www.slis.ie for more information.

HOW TO BOOK AN APPOINTMENT

- Public service providers are responsible for booking an Irish Sign Language interpreter.
- Service Providers should contact SLIS to book an IRIS appointment on Tel: 0761 07 8440/Text: 087 980 6996 or Email remote@slis.ie.
- Please book in advance. If possible allow one week minimum notice.
- Government Departments, Public Bodies/ Services are obligated by law to ensure their services are accessible to Deaf clients (Equal Status Acts 2000; Equality Act 2004; Disability Act 2005).

FOR SERVICE PROVIDERS

WHAT YOU NEED:

1. Computer
2. Internet access (best over 10mb)
3. Webcam
4. Microphone & speakers

WHAT TO DO?

1. Download & register for ooVoo or Skype for free on www.oovoo.com or www.skype.com
2. You can then add us as a contact. Our username is **slis.remote**
3. Now you are ready to book an IRIS appointment (see above)

HOW DOES THE PROJECT WORK?

This is a collaborative project between DeafHear, IDS and SLIS.

IRIS in particular is suitable for:

- Phone Calls (Remote Relay)
- Short Meetings (30 minutes maximum)
- Information Enquiries
- Parent Teacher Meetings
- Form Filling
- Interviews
- GP Consultations

For more information, please feel free to contact us on:

Tel: 0761 07 8440

Text: 087 980 6996

Email: remote@slis.ie

Web: www.slis.ie



Service Provision Through Irish Sign Language



Photography by Maura Hickey maura@maurahickey.ie.

**FOR MORE INFORMATION
PLEASE CONTACT:**

Sign Language Interpreting Service (SLIS)
Deaf Village Ireland, Ratoath Road,
Cabra, Dublin 7

Tel: 0761 07 8440
Text: 087 980 6996
Fax: 01 838 0243
Email: remote@slis.ie
Web: www.slis.ie

DeafHear.ie
35 North Frederick Street,
Dublin 1

Tel: 01 817 5700
Fax: 01 872 3816
Minicom: 01 817 5777
Fax/Text: 01 878 3629
Email: info@deafhear.ie
Web: www.deafhear.ie

Irish Deaf Society
30 Blessington Street
Dublin 7

Tel: 01 860 1878
Fax: 01 860 1960
Minicom: 01 860 1910
Mobile: 086 380 7033
Email: info@irishdeafsociety.ie
Web: www.deaf.ie

PROJECT PARTNERSHIP



DeafHear.ie

Services for Deaf & Hard of Hearing People

Irish Deaf Society



**Sign Language
Interpreting Service**

PROMOTING ACCESS AND STANDARDS IN
SIGN LANGUAGE INTERPRETING

FUNDED AND SUPPORTED BY

Citizens Information Board
information · advice · advocacy



Service Provision Through Irish Sign Language

Information



THE SERVICE IS STRICTLY CONFIDENTIAL